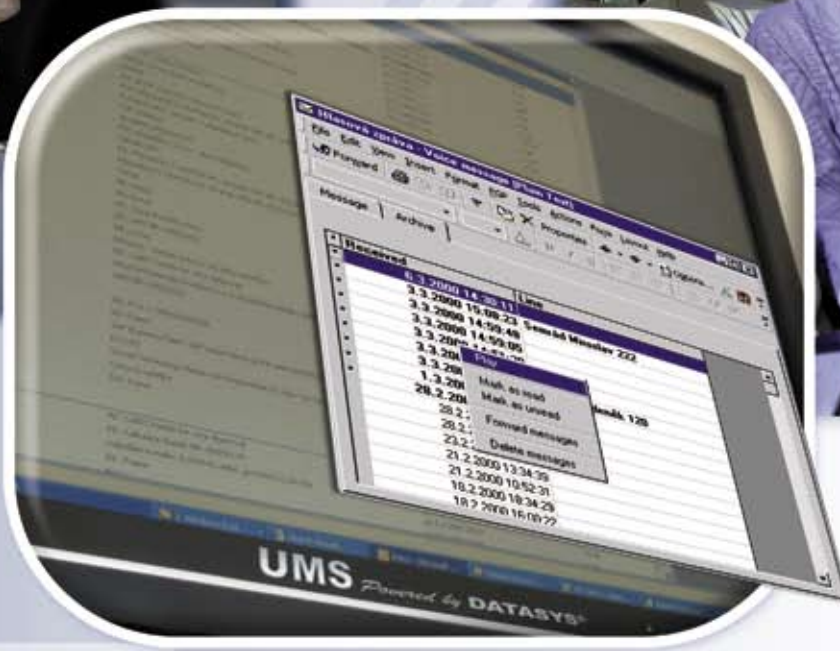




VOICECHANGE™

integratedUMS for EnterpriseBusinesses



24

Miscommunication will finally stop braking productivity of your employees. You will no more face any problems caused by receiving important messages too late. Thanks to VoiceChange, your employees or colleagues will be able to leave you a voice message that you may receive into your email, via a fixed line or you will be notified by a sms message. You will save your time and money without losing the grip.



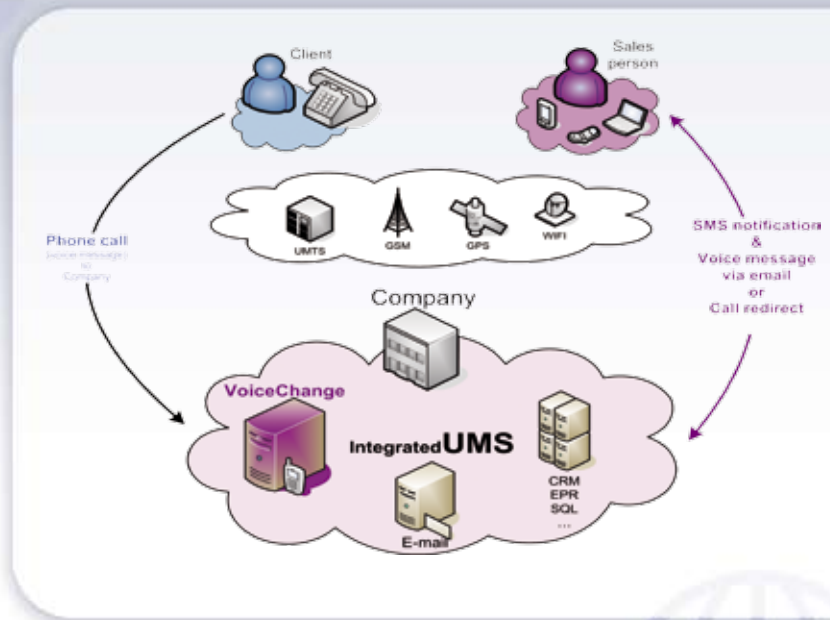
other integratedUMS components





integratedUMS for EnterpriseBusinesses

VoiceChange is much more than only an intelligent answering machine. It provides you with a voice communication channel transferring information to your customers and enables an easy connection with other systems or applications which you are already using.



VoiceChange Standard

Facilitates communication by connecting your emails with your telephones - Voice Mail.

- If you are not reachable at the moment, the calling party may leave you a message that will be delivered directly into your email.
- You may listen to your messages in your email box or get them via your fixed or mobile phone.
- You will receive notifications about recorded messages eg. as a sms on your mobile.
- Information about an incoming call which left you a message will be found in your contacts database.
- You may forward voice messages to your colleagues with added comments.
- Dynamical movements in messaging system are possible.
- Language localisation of announcements according to incoming call number.

VoiceChange Enterprise

Easy interconnections with your applications. Enables you to receive information from the calling party and manage the call according to it. You may also inform the calling client about his order and facilitate the work of your employees.

Other possibilities:

- **Automated switchboard operator** - will switch the incoming call to the right person or department 24 hours a week, 365 days a year.
- **Information Line/ Hot Line** - informs your customers and clients about products, prices or hot news.
- **Help desk** - will receive announcements by your customers during the period when your employees are not present and will forward an authorised notification to the emergency service or dispatching.

D A T A
S Y S



DATASYS s.r.o.
Jeseniova 2829/20
130 00 Praha 3

www.datasys.cz
tel.: +420 225 308 111
fax: +420 225 308 110

